



August 17, 2009

For any patients experiencing difficulties in attaining either Nature-Throid™ or Westhroid™ through their pharmacies, RLC Labs, Inc, asks these individuals to have their pharmacies contact us directly at 877-797-7997 to place an order, or have their pharmacies request a drop-shipment through their wholesale supplier.

RLC Labs' products are only available through wholesalers, pharmacies and/or their doctor; thus all confirmations and/or tracking information will only be available through the wholesaler, pharmacy, or doctor's office that placed the order.

RLC Labs, is experiencing a substantial increase in orders for Nature-Throid™ and Westhroid™. The recent unexpected influx has inundated our customer service and shipping departments, thus causing delays and depleting our current stock. We are working around the clock to fulfill all current orders; however, we cannot guarantee that any future orders will be fulfilled until our stock is replenished.

RLC Labs, will continue to accept orders from our customers. However, as of Friday August 14th, we are backordered on all strengths of Nature-throid™ and Westhroid™. Shipment is expected to resume within 90 days.

We regret to inform you of this situation; however, we can assure you that we are working diligently to replenish our stock and will resume shipping as soon as possible.

Please accept our sincerest apology for any inconvenience. We do understand how much of an impact this has as most of us employed @ RLC Labs are hypothyroid and take our own products. Thus, we know and understand how important it is to get product back into the market place. We are grateful for your continued patience, patronage and support!

Feel free to contact our customer service department with any questions concerning this matter @ 877-797-7997.

Thank you from all of us @ RLC Labs, Inc.